Steve Giordano

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Experience

Senior Software Engineer, New Construction Sep 2022 – Present
Zillow Group *Remote*

- Led engineering for Builder Showcase, Zillow's premium builder listing tier, through a pilot that far exceeded its sign-up target, architecting the backend proxy and auth layer integrating it with the legacy builder dashboard
- Developed reusable micro-frontend components that accelerated delivery of both the Showcase experience on zillow.com and the reporting dashboard build-out
- Led the New Construction experience in Zillow's ChatGPT app, extending the Showcase micro-frontends to become the first team with a working integration, recognized as one of the team's two highest-impact initiatives
- Reduced Flink infrastructure cost 50% with an upstream filter that spared 4 jobs redundant scans of millions of daily records, then rightsized CPU and memory to peak-load metrics to eliminate idle capacity
- Delivered the new-construction listing metadata store, deriving property-level metadata from the property change stream (Kafka, Avro) and centralizing previously scattered inferences into a single source for lookups

Senior Software Engineer, Connectivity & Integration Jun 2018 – Sep 2022
Bloomberg *New York, NY*

- Built self-service schema and resource management tools for onboarding enterprise clients' positions, balances, and reporting data into the Bloomberg Terminal, replacing costly custom integrations
- Developed a process management platform for the data feeds and files enterprise clients send to Bloomberg, with visual workflows to monitor and manage each through processing

Vice President, Application Development Apr 2017 – Jun 2018
BNY Mellon *New York, NY*

- Built reusable JavaScript Lightning components for the firm's Salesforce client-servicing platform, raising Salesforce adoption across 1,000+ sales and service staff
- Integrated Salesforce with Outlook and internal systems through the Salesforce API, streamlining client data capture for sales and service teams

Associate Software Engineer, Payments Jul 2014 – Apr 2017
J.P. Morgan Chase *Tampa, FL*

- Nearly quadrupled FX payment processing throughput by parallelizing settlement file generation across distributed Linux servers (Mule ESB, Oracle, Tomcat)
- Automated weekend production releases of the FX payments platform with custom Unix deployment scripts, cutting the deployment window from over 6 hours to under 1 and removing error-prone manual steps

Projects

Suncoast Designers CRM | TypeScript, React, Node, PostgreSQL, AWS 2009 – Present

- Rebuilt the legacy PHP solution as a multi-tenant, extensible CRM for estimates, appointments, and leads, migrating 13.8K appointments through an idempotent sync with reconciliation alerts
- Built the website's online estimator, generating $3.5M+ in leads and appointments

getPaged.ai | Node, PostgreSQL, Twilio, AWS App Runner, Terraform 2026 – Present

- Built a missed-call paging service for small-business owners that transcribes and classifies inbound calls, extracts job details with Claude, and pages the owner by phone, text, and email

Education

University of Florida, College of Engineering Gainesville, FL
BS in Computer Science · Minors: Mathematics, Business Administration, Sales Engineering *2013*

Skills

Languages: JavaScript, TypeScript, Java, Python, SQL

Data & Infrastructure: Apache Flink, PostgreSQL, AWS, Terraform, GitLab CI/CD, Linux/Unix, Git

Frontend & AI: React, micro-frontends, Claude Code, AI-assisted development, LLM app integrations (ChatGPT)